SolarWinds MSP Products

The SolarWinds® MSP software-as-a-service (SaaS) platform gives IT service providers the tools they need to help them expand their service offerings, win new business, and keep their current customers

MSP REMOTE MONITORING & MANAGEMENT
Manage, patch, and troubleshoot servers and end points across multiple locations efficiently

MSP MANAGER™
Intuitive ticketing, billing, and reporting solution

MAIL ASSURE™
Spam and malware protection plus email archiving

MSP ANYWHERE™
Remote access for quick troubleshooting

SolarWinds Tools

WEB HELP DESK®
Affordable help desk ticketing and asset management

DAMEWARE® REMOTE SUPPORT
Remote control and systems management tools

ENGINEER'S TOOLSET
60 must-have network troubleshooting and diagnostic tools

KIWI SYSLOG® SERVER
Centralized log management for network devices and servers

NETWORK TOPOLOGY MAPPER
Automatically plot your network, typically in minutes

MOBILE ADMIN®
Simplify IT administration and management from mobile devices

SERV-U® MANAGED FILE TRANSFER
Safe file transfers inside and outside your organization

SolarWinds Cloud® Products

Curated portfolio of SaaS-based monitoring products for cloud-first applications and DevOps-oriented teams

PINGDOM®
Website performance monitoring trusted by over 850,000 users

PINGDOM SERVER MONITOR
SaaS-based server monitoring developed by DevOps professionals, for DevOps professionals

PAPERTRAIL™
Cloud-hosted log management to help troubleshoot issues in your infrastructure and apps. Get started in minutes.

APPOPTICS™
Seamless application and infrastructure monitoring. Comprehensive visibility for faster application-centric troubleshooting.

LOGGLY®
Cloud-hosted log monitoring and log analytics

SolarWinds Security Products

LOG & EVENT MANAGER
BACKUP
RISK INTELLIGENCE
SERV-U
PATCH MANAGER
NETWORK CONFIGURATION MANAGER
MAIL ASSURE
LOG MANAGER FOR ORION®
THREAT MONITOR™

Simple, powerful, and affordable monitoring software IT pros love

solarwinds

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Product Overview Guide

IT monitoring built on the Orion Platform

The Orion Platform is an on-premises, modular software architecture that is designed to offer IT departments unified visibility, enterprise scalability, and ease of use in one highly extensible console.

| NETWORK PERFORMANCE MONITOR | NETFLOW TRAFFIC ANALYZER | NETWORK CONFIGURATION MANAGER | VIRTUALIZATION MANAGER | SERVER & APPLICATION MONITOR | STORAGE RESOURCE MONITOR | DATABASE PERFORMANCE ANALYZER | LOG MANAGER FOR ORION | SERVER CONFIGURATION MONITOR |

UNIFIED WEB-BASED DASHBOARD   DISCOVERY & RESOURCE MAPPING   CENTRALIZED SETTINGS & ACCESS CONTROL   ALERTING & REPORTING   CONSOLIDATED METRICS & DATA

ORION® PLATFORM

NETWORK PERFORMANCE MONITOR

Fault, availability, and performance monitoring for networks of all sizes

- Speeds troubleshooting, resolves network outages, and helps reduce downtime
- Customizable network topology and dependency-aware intelligent alerts
- Wireless heat maps, automated capacity forecasting, alerting, and reports

solarwinds.com/NPM

NETFLOW TRAFFIC ANALYZER

Network traffic and bandwidth utilization in an easy-to-view dashboard

- Monitor interface-level network bandwidth and traffic patterns with up to one-minute granularity
- Bandwidth use by user, application, protocol, and IP address group
- Analyze traffic patterns over months, days, or minutes by drilling down into any network element

solarwinds.com/NTA

SERVER & APPLICATION MONITOR

Manage, troubleshoot, and resolve app performance and availability issues

- Deep visibility into applications, database, host server, virtualization, and storage systems on-premises as well as in the cloud
- Support for over 200 applications out of the box, including Exchange™, SQL Server®, and more
- Software asset inventory and capacity planning

solarwinds.com/SAM

DATABASE PERFORMANCE ANALYZER

Solve complex database issues and optimize application response times

- See exactly what is impacting performance inside your database and get expert resolution advice
- Correlate response time with VM resources, host, and storage I/O with history and baselines
- Agentless architecture ideal for test/dev and production, on-premises, or in the cloud

solarwinds.com/DPA

NETWORK CONFIGURATION MANAGER

Centralized network device change and configuration management software

- Automated configuration backups, comparisons, and rollback
- Real-time configuration change detection and audits for compliance management
- Bulk deploy configuration changes

solarwinds.com/NCM

IP ADDRESS MANAGER

Easy-to-use IP address management software

- Automated IP address tracking, alerting, and reporting
- Integrated DHCP, DNS, and IP address management
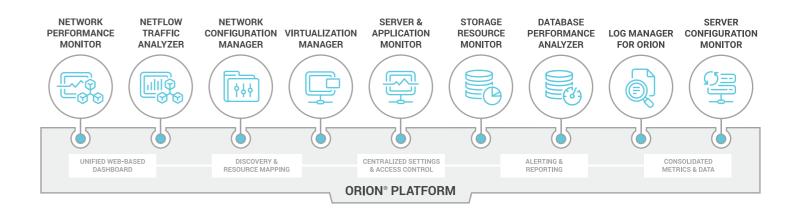- IP detail and history tracking

solarwinds.com/IPAM

VIRTUALIZATION MANAGER

Performance, troubleshooting, capacity, and sprawl management from VM to datastore

- Deep visibility into usage and performance of VMs, hosts, clusters, and datastores
- Enhanced actionable intelligence allows for single-click multiple-steps remediation of active and predicted VM performance and resource allocation
- Power off idle VMs, adjust over- and under-allocated resources, help fix co-stop issues typically in minutes

solarwinds.com/VMAN

STORAGE RESOURCE MONITOR

Multi-vendor storage capacity and performance monitoring

- Provides real-time performance visibility to SAN and NAS array LUNs, RAID groups, volumes, disks, and more
- Automated storage capacity planning to identify hot spots, peak hours, and potential outages
- Identify LUN contention and other difficult storage performance issues

solarwinds.com/SRM

NETWORK OPERATIONS MANAGER

Unified network management software for on-premises, cloud, and hybrid

- Network performance monitoring and troubleshooting
- Traffic, bandwidth, and WAN monitoring
- User and device tracking

solarwinds.com/NOM

NETWORK AUTOMATION MANAGER

Unified network automation and operations management software

- Advanced network monitoring and troubleshooting
- Traffic, bandwidth, and WAN monitoring
- Change and configuration management
- High availability

solarwinds.com/NAM

WEB PERFORMANCE MONITOR

Measure user experience and troubleshoot latency issues for web applications

- Visibility into end-user experience for web and SaaS application transactions
- Monitor performance for applications behind the firewall from multiple geographic locations
- Built-in integration with Orion Platform shows infrastructure dependencies for fast troubleshooting

solarwinds.com/WPM

SERVER CONFIGURATION MONITOR

Easy to use Windows® system and application change monitoring

- Asses Windows system and application changes against custom baselines
- Correlate performance incidents against configuration changes
- Detect and track changes over time

solarwinds.com/SCM